



Latest Covid-safe guidance for dining at The Hive

We would like to share with you the measures we have taken to make your experience as safe as possible, so that you feel comfortable and enjoy your time with us.

1. Please book your table on **0800 0219 555** and place an advance order if possible from our online menu at hivehubs.buzz/hive-menus
2. **Max. number of people on one table is 6, but you can be from different households**
3. When entering the building, please wear a **face mask** wait in the entrance corridor for directions from our staff
4. The QR code to check-in via the **NHS Track & Trace App** can be scanned at the entrance and also when at your table
5. Our staff will be wearing face masks when preparing and serving your food & drinks, as well as carrying out additional cleaning and sanitising.
6. Please observe our floor stickers and signage and comply with current social distancing
7. Once seated you can remove your face mask but please remain at your table
8. A dedicated member of our staff will serve you there and bring your cutlery to you once you have confirmed your order (all tables and accessories are sanitised between each use)
9. Please supervise children so that they also remain seated
10. Please use the **hand sanitiser** on your table when you arrive
11. **Sneeze screens** are in place to separate dining groups
12. It is now the law that you complete the '**Track and Trace**' card at your table in addition to checking in via the NHS app
13. Please replace your face mask when visiting our WC, please ensure that you wash your hands thoroughly and sanitise your hands once again, when returning to your table
14. You are not allowed to stand in bar area and please avoid queuing with others for the WC



15. If you need a piece of furniture to be moved or removed from your table, ask your dedicated staff member to do this for you
16. **Please pay using a card** rather than cash if you are able to. Your dedicated staff member will bring your bill to the table so that you can pay whilst seated, to avoid unnecessary queueing at the till
17. We are now required to **shut by 10pm**, this means that the last food orders will be at 9pm and last drinks orders by 9.30pm. Please make sure that you have paid and vacated The Hive by 10pm.

Thank you for your understanding and patience.

As you will appreciate, these measures are in place to help protect us all.

If you have any questions, please do not hesitate to ask a member of our team.